

Kentucky Immunization Registry (KYIR) Onboarding

Contact Information

Position Description	KHIE OUTREACH COORDINATOR	KYIR ONBOARDING ANALYST	KYIR HELPDESK
	<i>Assists providers with the KHIE enrollment process.</i>	<i>Works with EMR contact to ensure HL7 message quality.</i>	<i>Assists user with non-HL7 related issues in KYIR.</i>
Contact them if...	<ul style="list-style-type: none"> Your location is not listed on the Live Access Area Map. Your location is interested in onboarding with KHIE. Your location is not on the Provider Onboarding Report. You have questions pertaining to KHIE. 	<ul style="list-style-type: none"> Your immunizations are not showing up in KYIR. You have technical questions about KYIR or HL7 messages. Your KYIR onboard status. The Provider Onboarding Report is a public link for transparency. 	<ul style="list-style-type: none"> You would like access to KYIR. You need assistance logging in to KYIR. You encounter any bugs or issues in KYIR. You have general questions about KYIR. You need assistance navigating KYIR.
Contact Details	<p>Coordinators vary by region. Appropriate contact information can be found at https://khie.ky.gov/cwkhie/pages/getstarted.aspx</p>	<p>The KYIR onboard staff is available Monday through Friday from 7 am to 4pm EST.</p> <p>chfsoatskir@ky.gov</p> <p>502-564-0105 x 2707</p>	<p>The KYIR helpdesk is available Monday through Thursday from 8am to 4pm EST and Friday 8am to 12pm EST.</p> <p>kyirhelpdesk@ky.gov</p> <p>(502)564-0038</p>